

CITY OF DESOTO

WATER UTILITIES SERVICE AGREEMENT

PURPOSE. The **CITY OF DESOTO** is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the **CITY OF DESOTO** will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

SERVICE AGREEMENT. The following are the terms of the service agreement between the **CITY OF DESOTO** (the Water System) and (the Customer).

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE _____

ADDRESS: _____ ACCOUNT # _____

DATE: _____

PLEASE SIGN FOR REFERENCE LETTER:

I, _____ HAVE AGREED TO BE RESPONSIBLE FOR ALL CHARGES ASSOCIATED WITH WATER, SEWER, REFUSE AND DRAINAGE FOR THE ADDRESS _____
ALSO IT IS UNDERSTOOD THAT IF THE ACCOUNT BECOMES PAST DUE, AND IS SUBJECT FOR DISCONNECTION OF SERVICE DUE TO NON-PAYMENT, A DEPOSIT EQUAL TO THE AMOUNT REQUIRED IN THE CITY OF DESOTO WATER ORDINANCE, PLUS ALL OTHER FEES AS STATED IN SUCH ORDINANCE WILL BE REQUIRED TO BE PAID IN FULL BEFORE SERVICE WILL BE RECONNECTED.

CUSTOMER SIGNATURE: _____