

DeSoto City Lights

DESOTO CO-HOSTS CUSTOMER SERVICE EXCELLENCE WORKSHOP SERIES FOR SMALL BUSINESSES

The DeSoto City Council recently authorized the reallocation of DeSoto's remaining COVID-19 (CARES) funding from Dallas County to support five new temporary programs to aid residents and businesses impacted by the Pandemic.

One of the approved programs is the Intra-City Customer Satisfaction Initiative; a partnership between several entities including Dallas College, City of DeSoto, the DeSoto Development Corporation and the DeSoto Chamber of Commerce. The purpose of the program is to establish a customer service training module for businesses in the Best Southwest region. The program is designed to equip small business owners with virtual customer training modules that focus on adapting to new service delivery models in a post-pandemic environment.

The Customer Service Training modules are two-part, 90-minute virtual sessions. Session One, held on June 8th, filled up quickly. If you'd like to participate in the next session scheduled for Tuesday, August 3, 2021, scan the QR code in this flyer to register.

For additional information contact LaKesha Raynor at Dallas College at Lraynor@dcccd.edu.



iCSI

CITY OF DESOTO **DALLAS COLLEGE** **DESOTO TEXAS**

CUSTOMER SERVICE EXCELLENCE WORKSHOP

The lifeblood of any organization is equipping businesses with the skills needed to keep its organization competitive in an ever changing world. The COVID-19 Pandemic magnified this need and iCSI workshops are even more critical.

The workshop is a two-part 90 minute session. Part 1 focuses on social media functions as Part 2 addresses the intertwining of social media branding and customer relations.

Prospective Participants
DeSoto businesses
(1-2 representatives per business)

Workshop Sessions
Part 1- 90 minutes (virtual)
Part 2- 90 minutes (virtual)

Upcoming Workshops
June 8, 2021
August 3, 2021

to register:



SCAN ME **SCAN ME**

for more info contact: LaKesha Raynor (Dallas College) at Lraynor@dcccd.edu

CITY CALENDAR

JULY

1 Council/ISD Board Mtg. City Hall - 6 pm
3 Library Board Mtg. virtual - 7 pm
4 Fireworks - Lancaster - 6 pm
5 Independence Day City Facilities Closed
6 City Council Mtg. - City Hall - 6 pm
8 Budget Mtg. City Hall - 6pm
13 Planning & Zoning Mtg.- City Hall – 6 pm
19 Topical Work Session - City Hall - 6 pm
20 City Council Mtg. - City Hall - 6 pm
22 Budget Workshop - City Hall - 6pm
23 Budget Workshop - City Hall - 9am
26 DeSoto Dev. Board Mtg. - City Hall 9 am

AUGUST

2 Park Board Meeting - Civic Ctr. 6:30 pm
2 Arts Commission Mtg. - City Hall 6 pm
3 City Council Mtg. - City Hall - 6 pm
5 Library Board Meeting Library 7 pm
10 Planning & Zoning Mtg. - City Hall 6 pm
16 Topical Work Session - City Hall - 6 pm
18 City Council Mtg. - City Hall - 6 pm
23 DeSoto Dev. Board Mtg. - City Hall- 9 am
25 Planning & Zoning Mtg. - City Hall - 6 pm



This year's National Night Out is scheduled for Tuesday, August 3, 2021 from 7 to 9 pm. Crime watch groups, homeowners associations and neighborhood groups are encouraged to come outside their homes that evening and join together for a show of community support. Make plans now for your neighborhood block party or event on National Night Out. To schedule a police or city official visit or for more information, call Officer Jessica Ryan at 469.658.3055.

DESOTO'S SENIOR ACTIVITY CENTER REOPENS

Following the COVID shutdown and repair of the winter storm damage, the DeSoto Senior Activity Center reopened with temporary hours at 75% capacity on June 14th. The center is now open from 8 am to 1 pm, Monday through Friday to comply with Dallas County's meal program guidelines which do not allow for congregate meals at this time.

Activity tables will be spaced out allowing four people per table. There are designated areas for cards, dominoes, and billiards. The Center is currently offering the following activities:

Outside Line Dance	Crochet (10 Max)
Virtual Bingo	Pinochle (2 Max Tables)
Quilting (10 Max)	Texas Hold'em (10 Max)
TOPS Meeting (10 Max)	Fitness Room (5 Max - per hour)
Jewelry (10 Max)	Computer Lab (4 Max)
Painting (10 Max)	Dominos/Card Games (Max 4 per table)

City staff will continue to partner with VNA to provide pre-packaged meals for Seniors Monday through Friday. The Dining Room will remain closed and Seniors will be required to leave the building by 12:45 pm and pickup their meals curbside.

City staff will continue to deliver meals to the homebound and will not offer transportation service to the Center as long as congregate meals are prohibited. Seniors can take advantage of STAR Transit to ride to the center by calling 877.631.5278. We are excited to resume operations at the Senior Activity Center and look forward to seeing you soon!

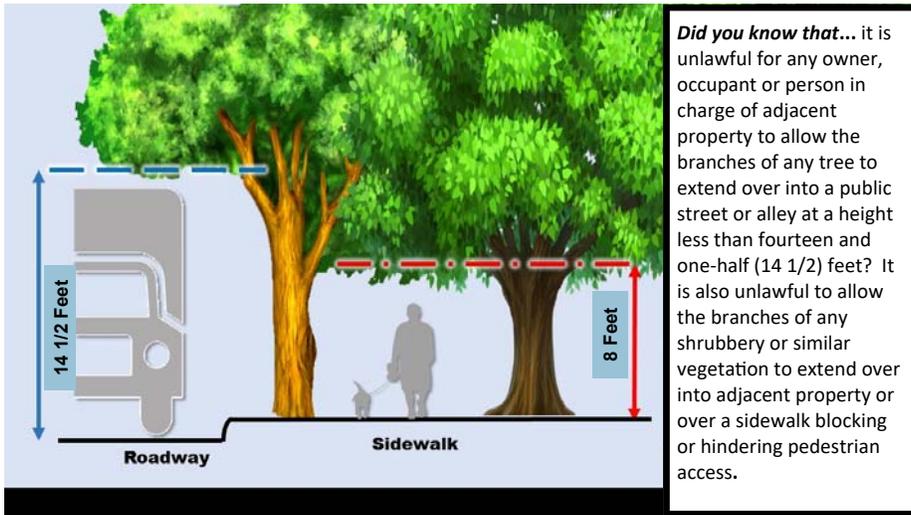
REGISTER NOW FOR THE NEXT DESOTO CITIZENS POLICE ACADEMY

Would you like to get an up-close, behind the scenes look at DeSoto Police Department's operations, personnel, equipment and procedures? Then you'll want to register to attend the next DeSoto Citizens Police Academy which begins September 7, 2021. The DeSoto Citizens Police Academy is a comprehensive, ten-week course designed to provide participants a working knowledge of our Police Department. Academy participants must be 21 years of age or older and reside in DeSoto.

The goal of the program is to educate residents on department policies and procedures and to eliminate misconceptions concerning the Police Department. Interested residents should contact Sgt. Mike Edwards at 469.658.3007 or Officer Jessica Ryan at 469.658.3055 for an application or more information.



A MESSAGE FROM THE DESOTO CODE ENFORCEMENT OFFICE



JURY TRIALS RESUME AT DESOTO MUNICIPAL COURT

The DeSoto Municipal Court will resume holding jury trials during the month of August, and these will be in-person proceedings. We want to assure the citizens of DeSoto that your well-being is a top priority to the court, and as such, we will take all reasonable precautions to ensure the health and safety of all participants.

In the coming weeks, registered voters of DeSoto will begin receiving jury summons and an additional "Jury Service Covid-19 Pre-Screening Questionnaire." We ask that you review these documents upon receipt, complete the included questionnaires, and submit them to the court by the date indicated on the document.

Should you have questions with regard to this matter, you may contact the court by phone at 972.230.9674, by text at 972.737.7558 or by email at desotocourt@gmail.com.

We Need Your Input!

TOWN HALL MEETING ON DESOTO'S CDGB ANNUAL ACTION PLAN - JULY 9TH 6 PM

The City of DeSoto will host an in-person Town Hall Meeting on July 9th at 6 pm in the City Council Chambers at City Hall, 211 E. Pleasant Run Road to receive public input on DeSoto's future housing and community development needs. The information gathered will be used in the preparation of the 2021-2022 Annual Action Plan for use of Community Development Block Grant Funds and will be submitted to the U.S. Department of Housing and Urban Development.

DeSoto residents who are unable to attend the meeting can submit comments or feedback concerning the Annual Action Plan to the City Manager's office, 211 E. Pleasant Run Road or by email to kgarduno@desototexas.gov.

THE DESOTO LIBRARY LIFTS PANDEMIC RESTRICTIONS

The DeSoto Public Library is delighted to announce the lifting of pandemic restrictions that limited visits to the library to two hours. Patrons may now visit the library as long as they wish to stay and can use the Wi-Fi and computers as long as needed. Computers and study areas will remain appropriately distanced so that guests will be safe during their stay. The new hours of operations are 10 am to 8 pm Monday through Saturday. The Library is closed on Sundays.

Use of fireworks in the City of DeSoto are prohibited by Ordinance. The DeSoto Fire Marshal encourages you be safe and attend this free fireworks spectacular instead.

4th of JULY Celebration

SUNDAY, JULY 4TH
6 p m - 9 p m

with
Grammy Award Winning Artist
FRED HAMMOND

★ Fireworks ★ Live Music ★ Vendors ★ Games ★ Food ★

and Rocking the Main Stage
DAVID MANN JR.

Lancaster
The Money Star of Texas

CITY OF DESOTO

Lancaster Community Park - 1700 Veterans Memorial Pkwy, Lancaster, TX 75134
For more information, please contact the Lancaster Recreation Center at 972-218-3700

DESOTO SUMMER CAMPS

LEARN & DEVELOP NEW SKILLS
JOIN IN ON ALL THE FUN!

BUILDING MY OWN APP (AGES 9-16)
DALLAS MAVERICKS HOOP CAMP (AGES 7-18)
DALLAS MAVERICKS DANCE CAMP (AGES 6-18)
E2E ESPORTS IMMERSION (AGES 11-18) ONLINE CAMP
EXPRESS YOURSELF (AGES 9-16) ONLINE CAMP/IN PERSON
JUNIOR GOLF CAMP (AGES 6-14)
JUNIOR PLAYERS THEATER CAMP (AGES 7-14)

KIDS NIGHT OUT PARENTS NIGHT IN (AGES 5-11)
LEARN HOW TO DJ (AGES 9-16)
NIA KIDS THEATER CAMP (GRADES 4-12)
PAINT AND SIP (AGES 9-16)
SPECIAL NEEDS CAMP (AGES 5-8)
SUMMER OPEN GYM (AGES 9-16)

Register Online TODAY!
WWW.DESOTOTEXAS.GOV/REGISTER
 972.230.9655